

Survey for young people

We are very keen to get direct feedback from you as this helps us to improve.

Your opinions are very important to us. By listening to young people we have made a number of changes to our services. We have:-

- // Developed our website to meet the needs of young people with learning difficulties and disabilities
- // Changed the opening hours of our centres to include Saturdays
- // Involved young people in the selection and recruitment of Personal Advisers and other new staff
- // Expanded our services to establish a One-Stop-Shop approach

We would be most grateful if you could spend a few minutes to complete this short questionnaire.



If you would like to be entered in our FREE PRIZE DRAW to win an iPod Touch, please fill in the box below:

// Name.....

// Tel

// Date of birth

// Address

.....

.....

1// Had you heard of Connexions Cumbria before being asked to complete this survey?

(Please circle your answer) YES / NO

2// How did you hear about Connexions Cumbria? (More than one box can be ticked)

Teacher Leaflet/poster Personal Adviser
Youth Worker Friend Website

Other (please specify) _____

3// What type of contact have you had with Connexions Cumbria?

(More than one box can be ticked)

In School In College In a Connexions Centre
In a group Individually Website

Other (please specify) _____

4// Do you feel our services are:

(Please circle your answer)

Easy to use YES / NO
Confidential YES / NO
Professional and Reliable YES / NO
Meeting Your Needs YES / NO

5// In which ways has Connexions Cumbria helped you? (More than one box can be ticked)

Choices about your career
Finding a learning opportunity
Finding work
Your personal development
Information about volunteering
Information about leisure activities
Finding out sources of help

6// Do you feel that Connexions Cumbria respects and listens to you? YES / NO

(Please circle your answer)

7// When you come to Connexions Cumbria for help, how important is it that the information and advice you received is independent and impartial? (Please tick one box)

Very important Important Not important

8// We always want to make sure that we are offering our services at times that suit YOU. When are you most likely to visit your local Connexions Centre? (Please circle your answer)

On Weekdays from 9.00 – 5.00pm	Yes / No
On Weekday Evenings from 5.00 – 7.00pm	Yes / No
On Saturdays Mornings	Yes / No
On Saturday Afternoons	Yes / No

Thank you for completing your survey. To help us to develop our services for all young people we would like to know more information about you.

Are you male or female? Male Female

How old are you?

13 14 15 16 17 18 19 Over 19 years

Ethnicity:

White British <input type="checkbox"/>	White Irish <input type="checkbox"/>	Other white background <input type="checkbox"/>
Black Caribbean <input type="checkbox"/>	Black African <input type="checkbox"/>	Other black background <input type="checkbox"/>
Indian <input type="checkbox"/>	Pakistani <input type="checkbox"/>	Bangladeshi <input type="checkbox"/>
Chinese <input type="checkbox"/>	Other <input type="checkbox"/>	Other Asian background <input type="checkbox"/>

In which area do you live?

Carlisle <input type="checkbox"/>	Whitehaven <input type="checkbox"/>	Millom <input type="checkbox"/>	Penrith <input type="checkbox"/>	Barrow <input type="checkbox"/>
Maryport <input type="checkbox"/>	Workington <input type="checkbox"/>	Ulverston <input type="checkbox"/>	Kendal <input type="checkbox"/>	Other <input type="checkbox"/>

What are you doing at the moment?

At school In College In employment
In training Not in education, employment or training

//Contact us

Barrow 237 – 241 Dalton Road, Barrow in Furness, LA14 1PQ
Carlisle 28 Lowther Street, Carlisle, CA3 8DH
Kendal 124 Highgate, Kendal, LA9 4HE
Maryport 12a Selby Terrace, Maryport, CA15 6NF
Penrith 43 Middlegate, Penrith, CA11 7PT
Whitehaven Roper Street, Whitehaven, CA28 7AR
Workington 213 Vulcans Lane, Workington, CA14 2BT

//Connexions Cumbria

Freephone: 0800 435709 Email: info@connexionscumbria.co.uk

Web: www.connexionscumbria.co.uk

//Connexions Direct (National Helpline)

Connexions Direct advisers are available to take your call from 8am to 2am seven days a week.

Call 0808 001 3219

Text 07766 41 32 19